



# LEAKS

# HIT

# YOUR WALLET

# LIKE A

# Flood



City Of Oakland Water is expanding our water loss coverage through our new ServLine Program and providing our residential customers the opportunity to add line repair and replacement coverage.

*For more information on Water Loss Protection and to add Line Protection*



**CALL US:  
(855)883-0442**

### *Water Loss Protection*

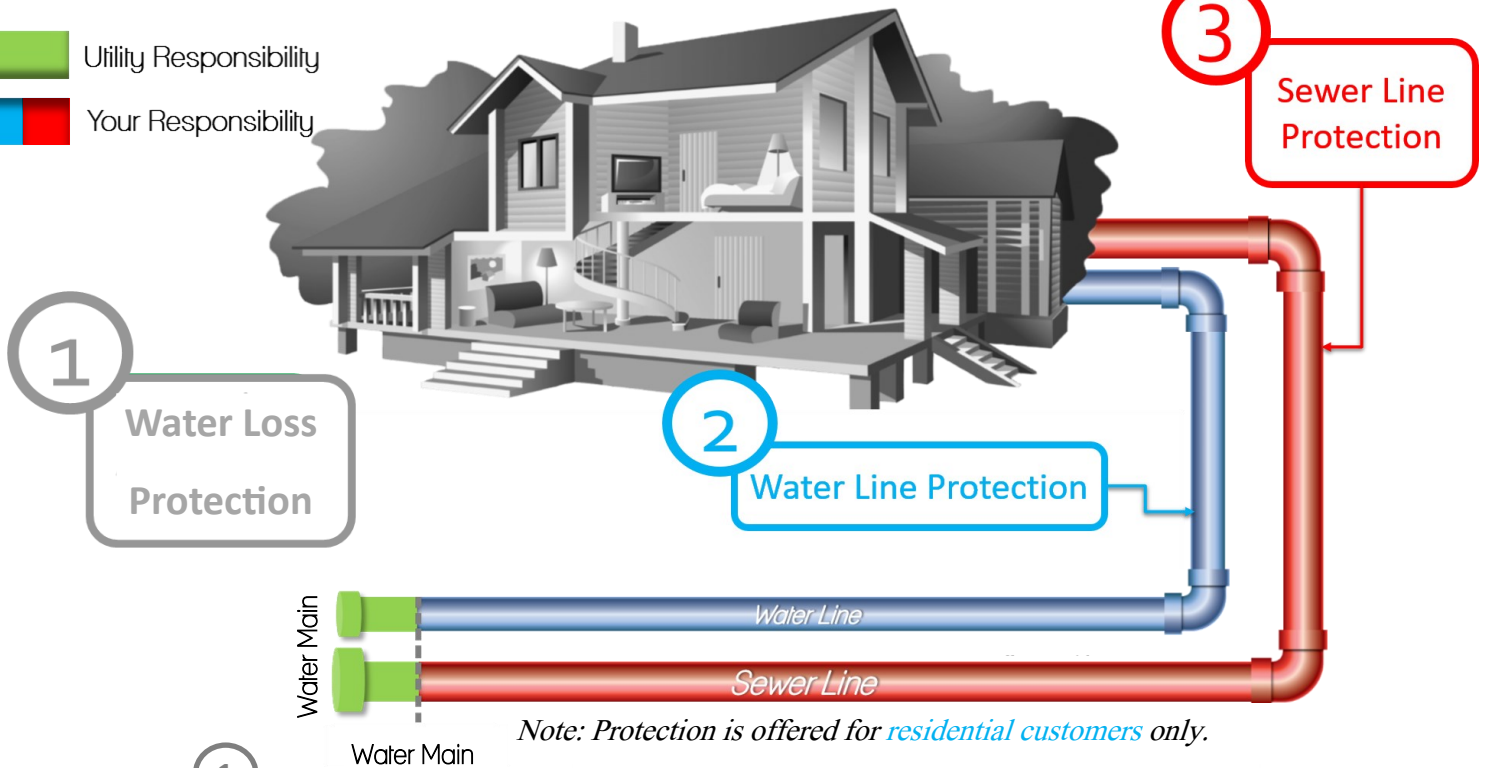
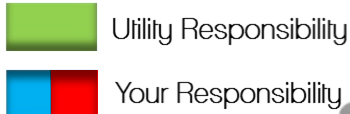
As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way residential leaks will be adjusted that occur after **7/1/16**

### *Line Protection*

Enroll in the *Line Protection Programs* to avoid water line repair/replacement costs. There is a 30 day waiting period for those who enroll after **7/1/16**

**City Of Oakland ServLine Begins  
JULY 1ST 2016**

# CITY OF OAKLAND WATER SERVLINE



**1**

## Water Loss Protection

**AUTOMATICALLY ENROLLED \$1.30/MONTH**

- ◆ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$500. No deductible.
- ◆ Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- ◆ Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- ◆ All qualifying residential leaks occurring after **July 1st 2016** will only be adjusted through our ServLine Program.

**2**

## Water Line Protection

**SIGN-UP BY CALLING \$5.00/MONTH**

- ◆ Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- ◆ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ◆ Provides Water Line Protection from the water main to the foundation of your home.
- ◆ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Assemblies.
- ◆ Contact Us To Request A Full Copy Of Program Protections And Exclusions.
- ◆ Be protected from these expensive repairs! Enrollment after **July 1st 2016** requires a 30 day waiting period.

**3**

## Sewer Line Protection

**SIGN-UP BY CALLING \$6.50/MONTH**

- ◆ Covers repair or replacement of sewer line up to \$10,000. No deductible. No annual limit.
- ◆ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ◆ Provides Sewer Line Protection from the main to the foundation of your home.
- ◆ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Assemblies.
- ◆ Contact Us To Request A Full Copy Of Program Protections And Exclusions.
- ◆ Be protected from these expensive repairs! Enrollment after **July 1st 2016** requires a 30 day waiting period.